



# La cultura del dato

## Digitale dentro e fuori l'impresa

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# Data Economy

*“Data are to this century what oil was to the last one: a driver of growth and change. Flows of data have created new infrastructures, new businesses, new monopolies, new politics and, crucially, new economics.*

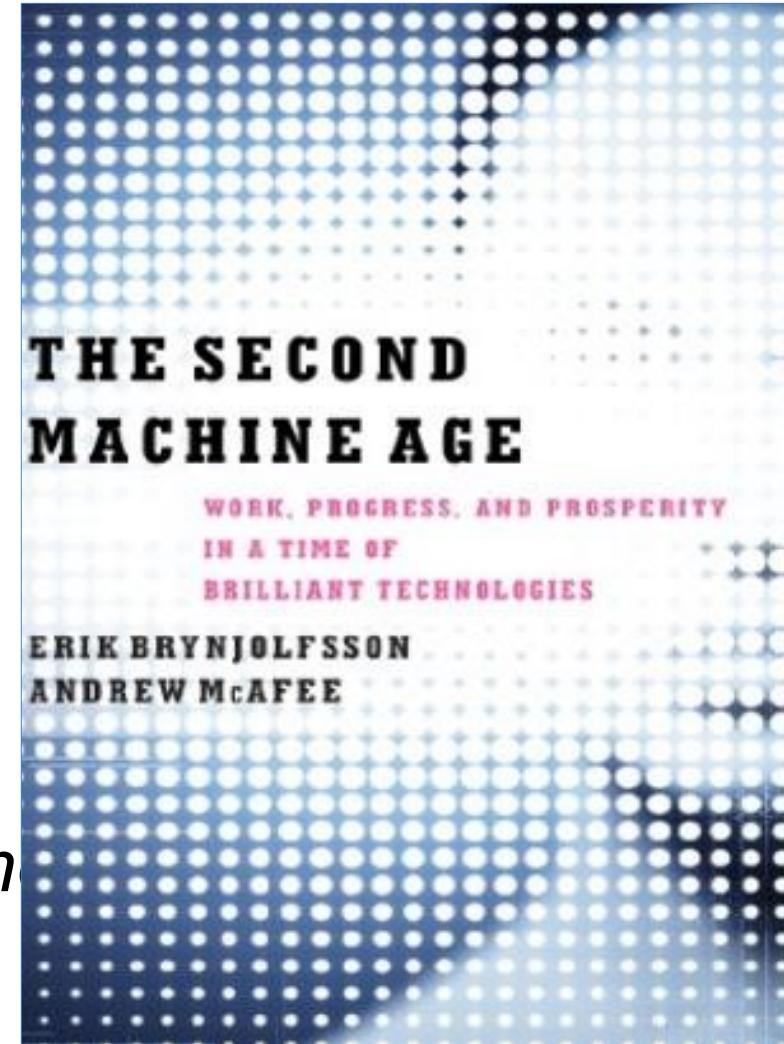
*Digital information is unlike any previous resource; it is extracted, refined, valued, bought and sold in different ways. It changes the rules for markets and it demands new approaches from regulators.*

*Many a battle will be fought over who should own, and benefit from, data.”*

*May, 2017*



*“Instant, perfect, free”* →

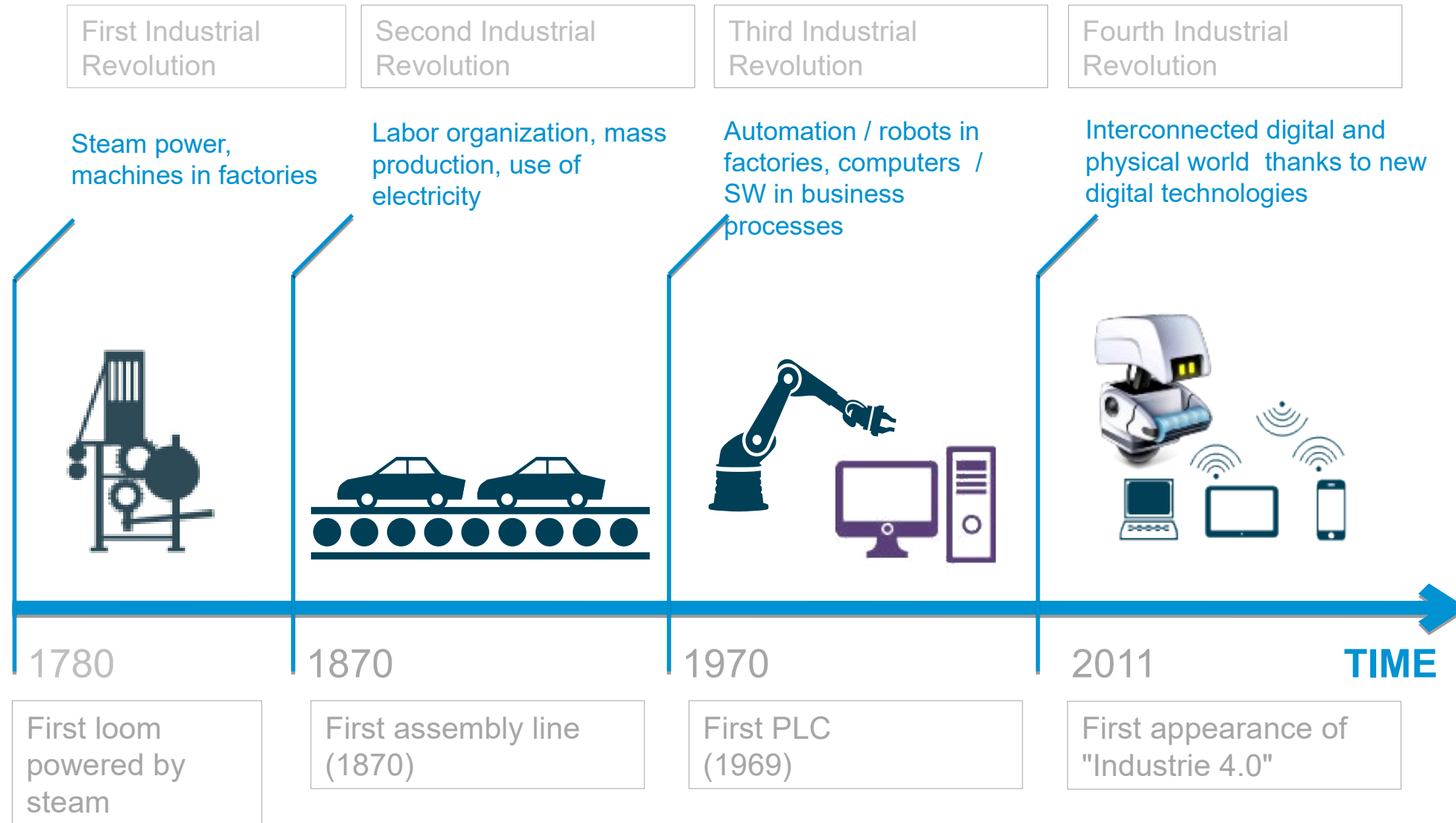


*“Winn*

# Data Economy



# Data Economy



# Value of data





**Energy optimization**  
**Consumables wear optimization**

**Statistical Process Control / Zero Defect**

**Predictive Maintenance**  
**Production control, cost allocation**

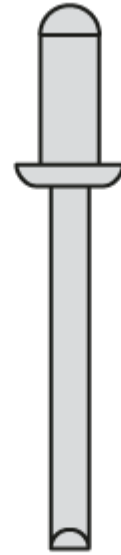
**Pay per performance / Pay per use**

**Illegitimate use control**

# Value of data

- Se un progettista sceglie un nuovo Raw Material che richiede protezione delle vie respiratorie, il sistema di gestione del personale di fabbrica impedisce ad un operatore senza qualifiche e senza DPI adeguati di accedere all'area di magazzino dove viene stoccato;
- Se in un laboratorio R&D Pharma si sta avviando il test di un nuovo processo / materiale, il sistema BPM aggiorna il tempo di chiusura della sperimentazione alla luce dei tempi di approvazione stabiliti dagli standard GMP;
- Se un set di prodotti sul campo evidenzia continua difettosità in certe condizioni operative, il sistema di schedulazione dei quality circles inserisce nell'ordine del giorno del prossimo meeting col fornitore del sottosistema il punto «difettosità» con alta priorità;
- Se un macchinario viene reso oggetto di un intervento di revamping che ne aumenta il valore, il sistema di schedulazione modifica la sequenza standard della campagna produttiva, per tenere conto del maggiore costo opportunità generato da una cattiva sequenza di setup.





**STANDARD  
BLIND RIVETS**

# Value of data

## Data intensive economy



# Value of data



**INTANGIBLE ASSET**



**GOOD DECISIONS**



**CONNECTING  
PROCESSES**



**SERVING  
CUSTOMERS**

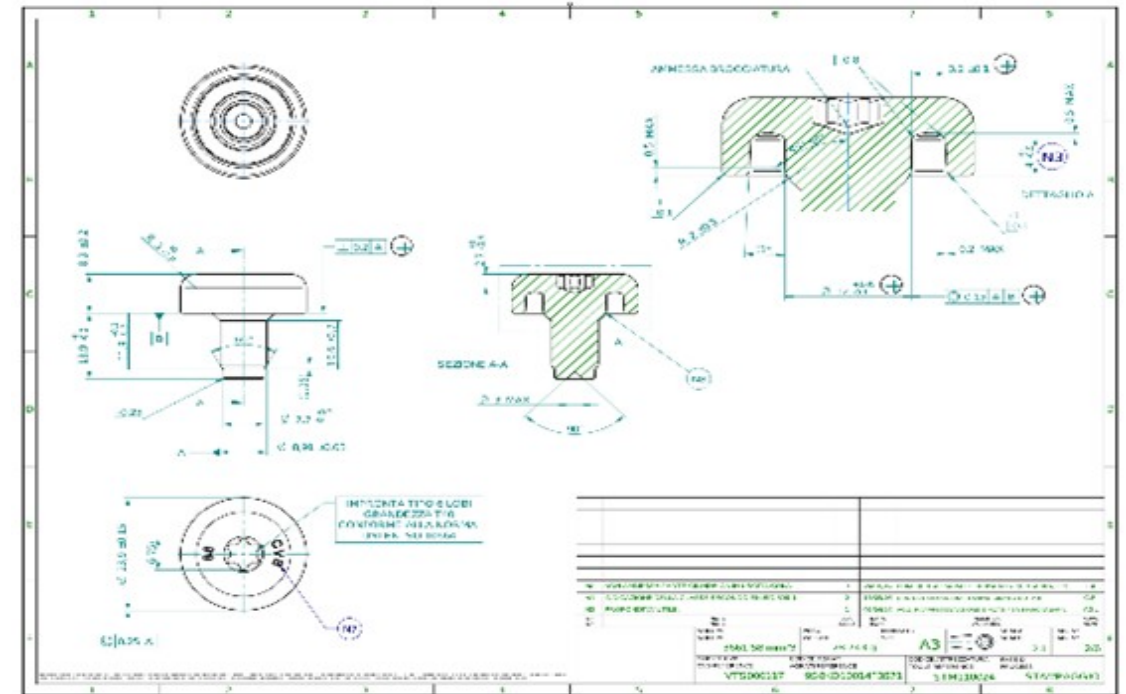
# Data horror stories

- Company Alfa started a Predictive Maintenance initiative:
- Big investments in its production machines, with multiple sensors capturing high-rate data...
- ... planning to use ML algorithms to predict the quality of final product, as long as the WIP is flowing from one machine to the next one...
- ...but clocks of the different machines were not synchronized!



# Data horror stories

- Company Beta started a Generative Design initiative:
- Difficult to find talented engineers willing to work in the Tech Dept for long periods of time...
- ... it started to collect data about past RFQs and the related manufacturing data (cycle, costs) in order to...
- ... train a machine to spot similarities across drawings, and learn to design the manufacturing cycle of a newly requested product by searching similar RFQs processed in the past...
- ...but drawing standards are not the same neither internally, nor across all customers



# Data horror stories

- **Company Gamma started a Predictive Service initiative:**

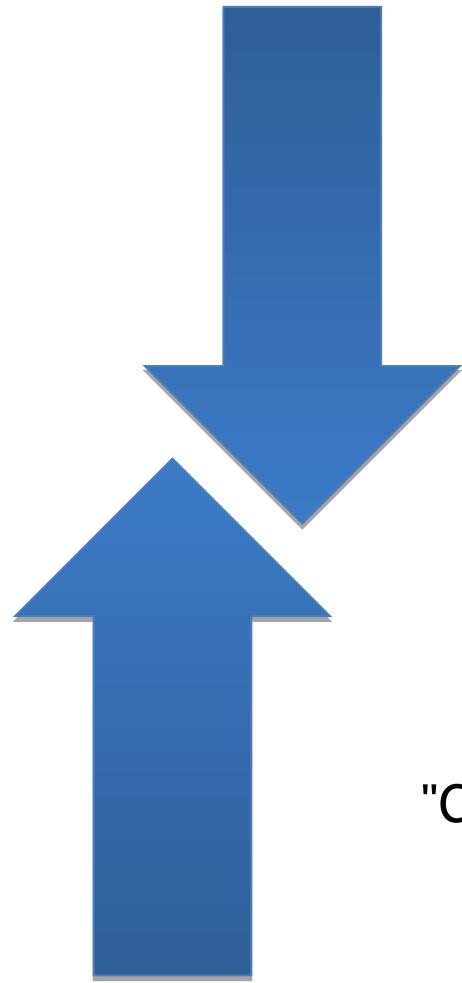
- Exploiting its 20+ year-long database about sold machineries and sold spare parts...
- ... using ML algorithms...
- ...to predict which spare part could be needed by which customer, and when but...

- **But performances was lower than expected:**

- Spare parts orders are recorded in the ERP system
- No «reason why» data is managed in the ERP
- Some customers' orders are not linked to actual breakdowns, as:
  - some are just speculative purchases
  - some are just orders to «clean the budget» at the end of the FY
- This information is known to Service Managers only:
  - Not recorded at all, or...
  - Recorded in Emails or Excel files



# Data Collection Principles



"Focus on decisions,  
engineer the data"

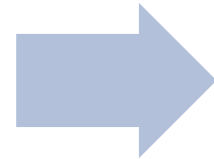


"Collect everything, we'll  
figure it out"

# Data Collection Principles

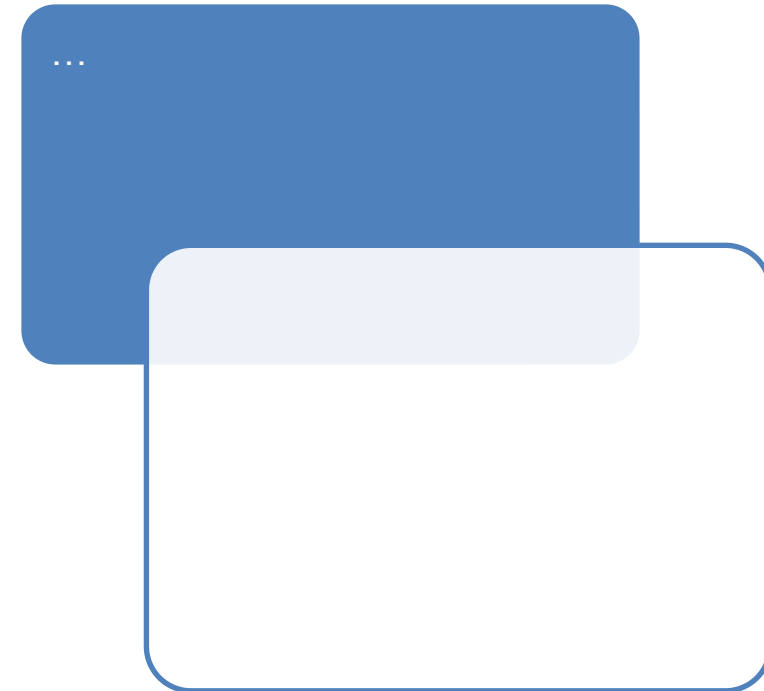
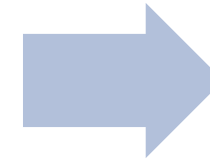
## Data Warehouse

- Contenitore generalizzato di dati aziendali, generalmente strutturati
- Finalità e formato definiti
- Ottimizzato per interrogazioni
- Spesso accoppiato a Data Marts, ovvero estratti specializzati per funzione aziendale / area di processo



## Data Lake

- Repository di dati grezzi, strutturati e non strutturati
- Finalità non ancora definita, qualità non verificata
- Compatibili con contesti Big Data
- Estremamente accessibili
- Pensati per facilitare attività di Data Analytics / Data Science





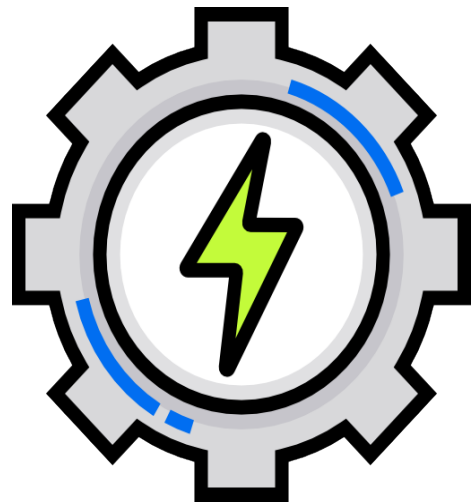
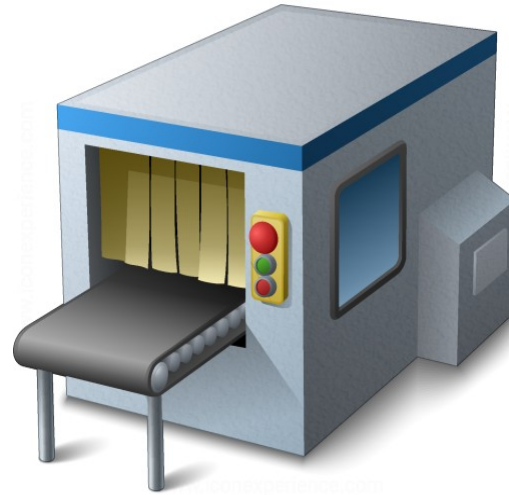
# Data Lakes or... Data Swamps



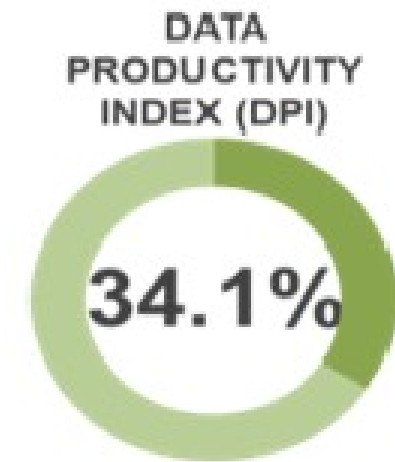
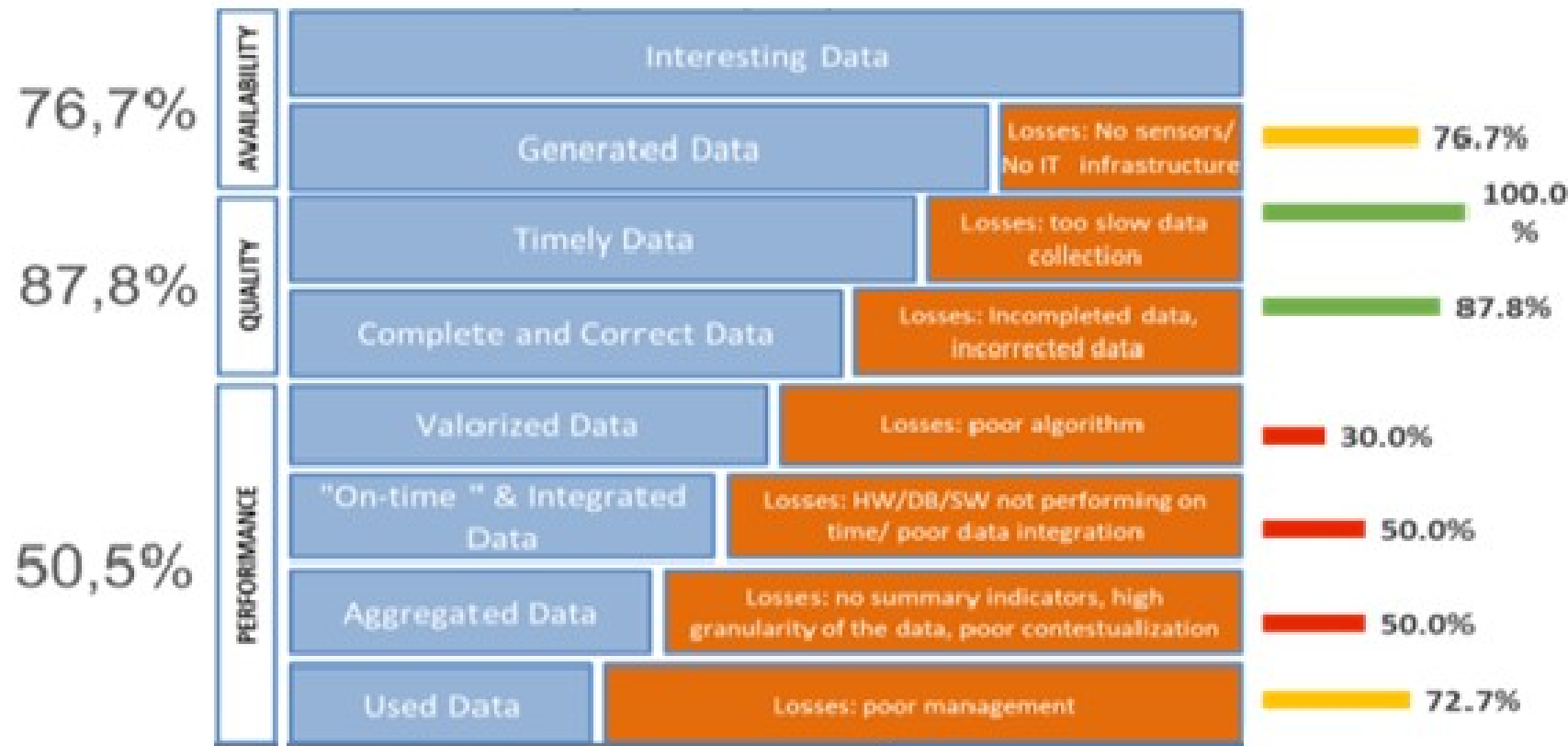
# From Data Lakes to Data Pipelines



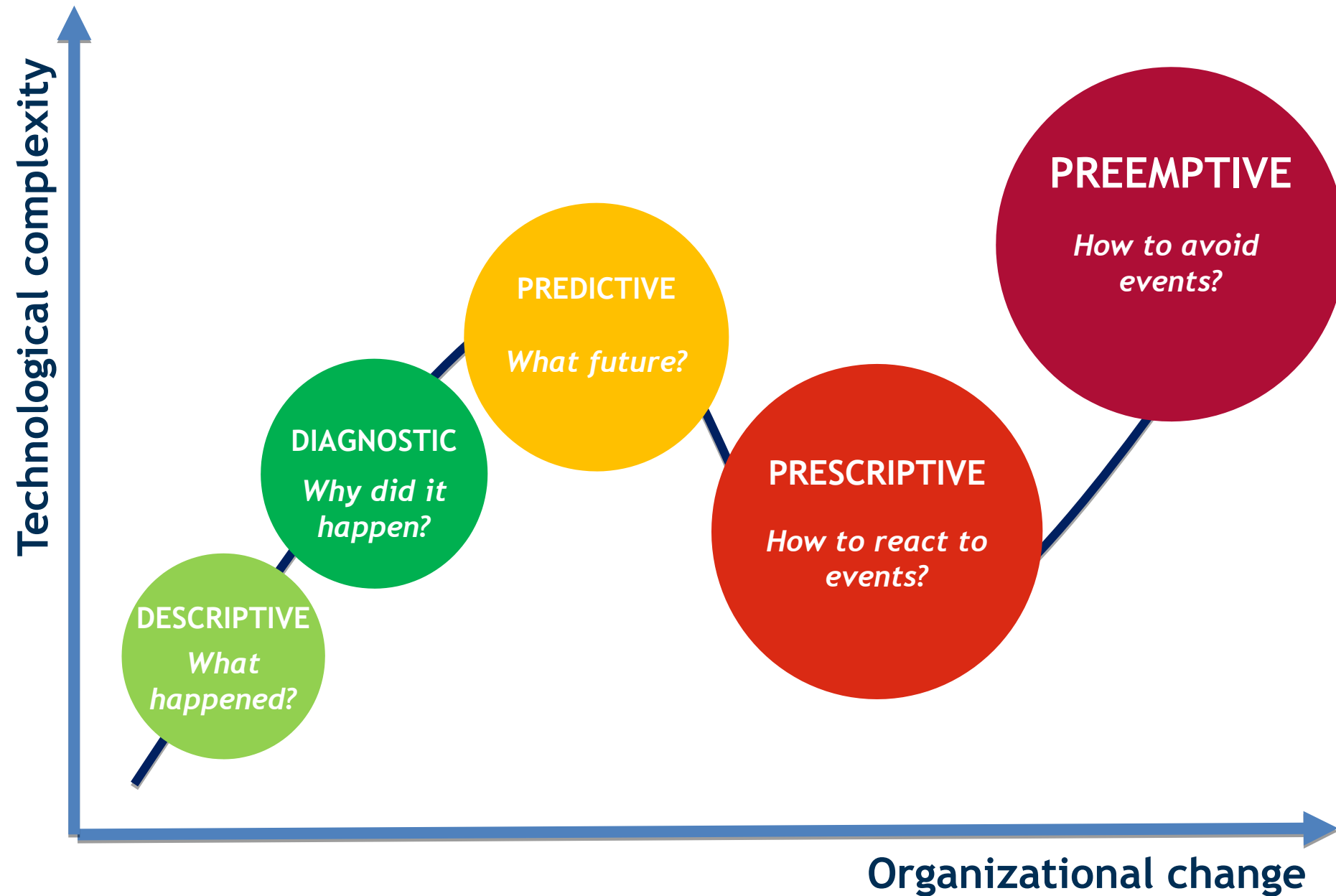
# Measuring data productivity



# Measuring data productivity



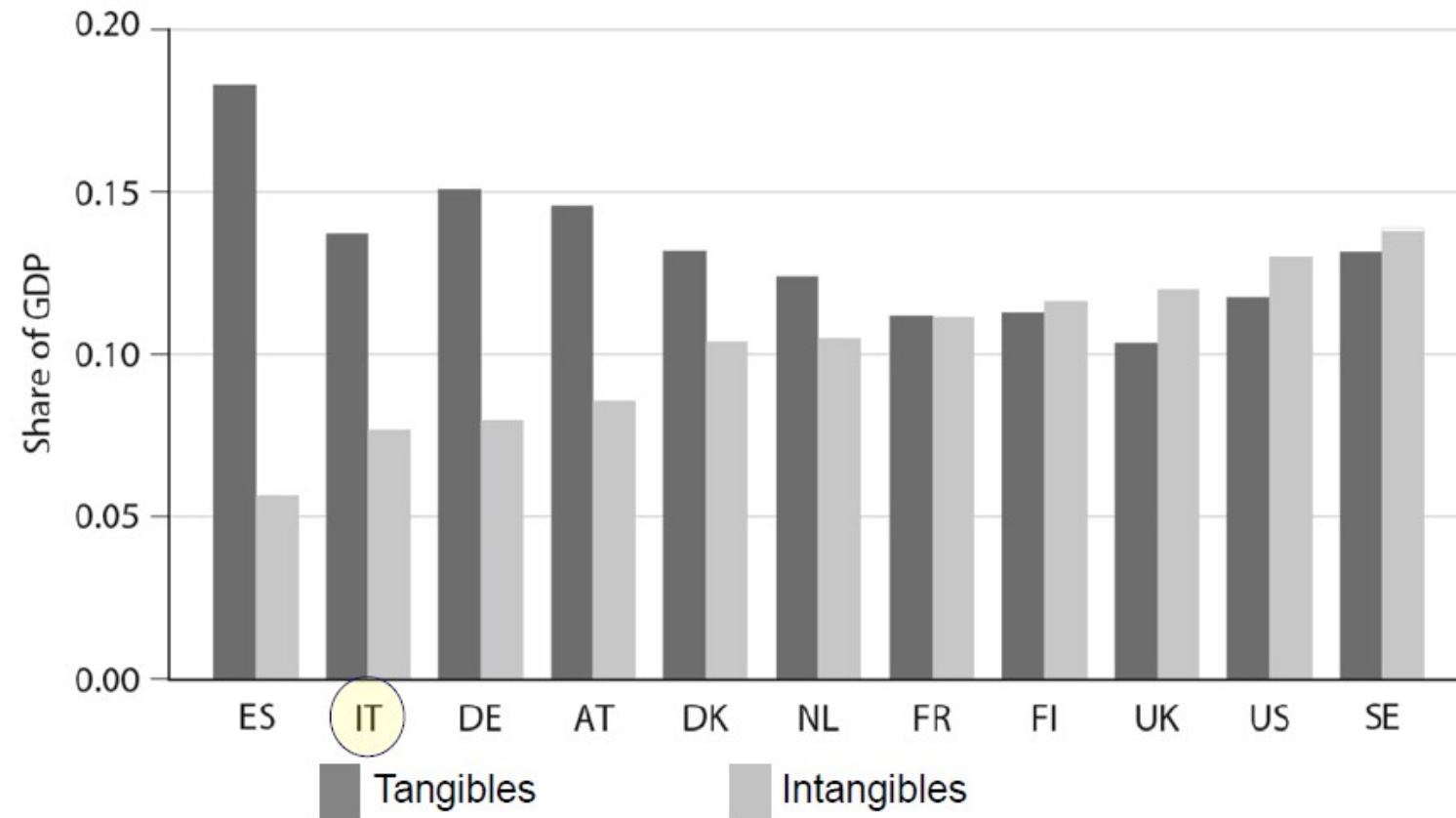
# Data Collection Principles



# Creating a data culture

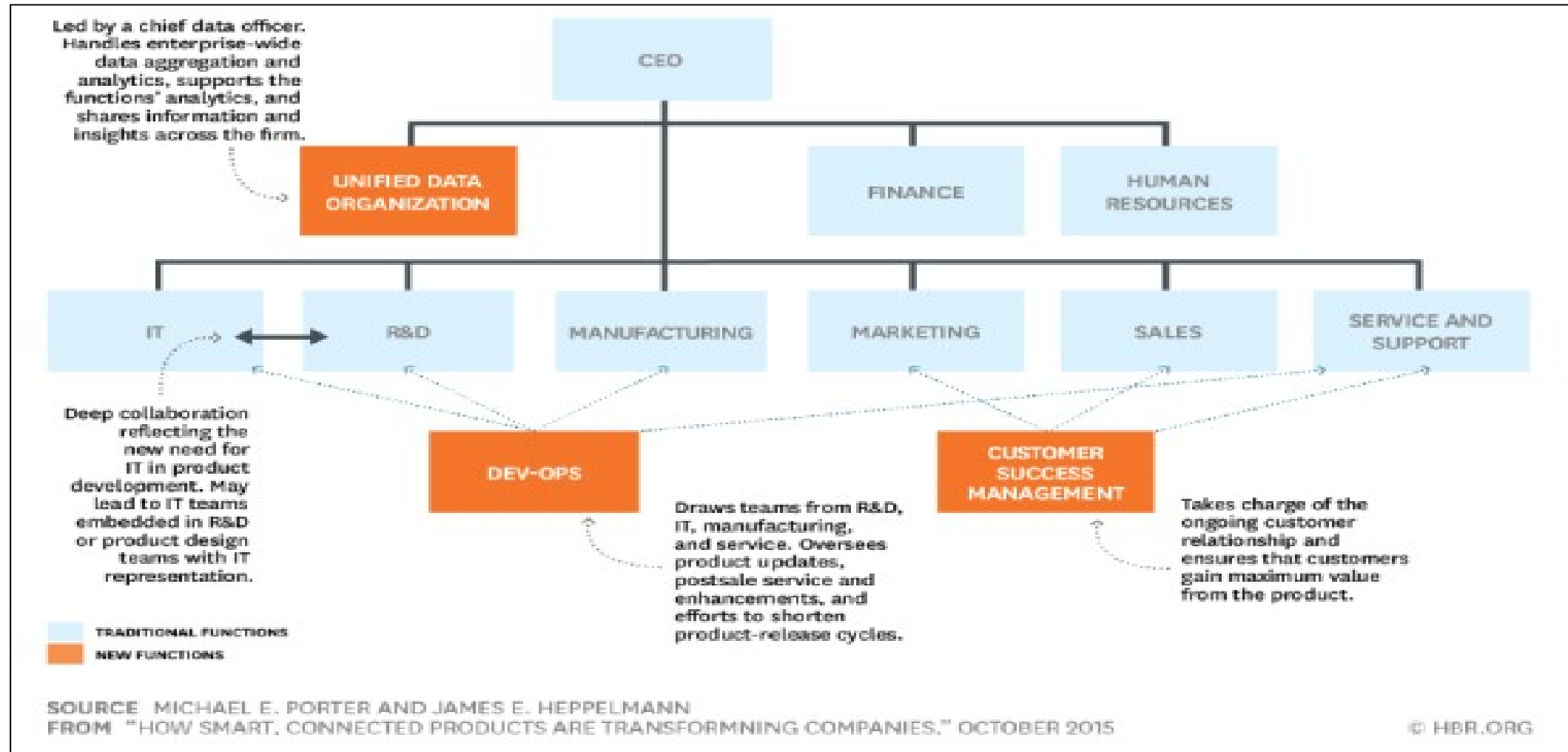
1. People are jealous of their knowledge
2. Company culture is not really «customer oriented»
3. People assessment (and incentives) are focused on individual performances

## Tangibles vs Intangibles: le differenze tra paesi



Source: Haakle & Westlake, Capitalism without Capital: The Rise of the Intangible Economy, 2017

# Creating a data culture

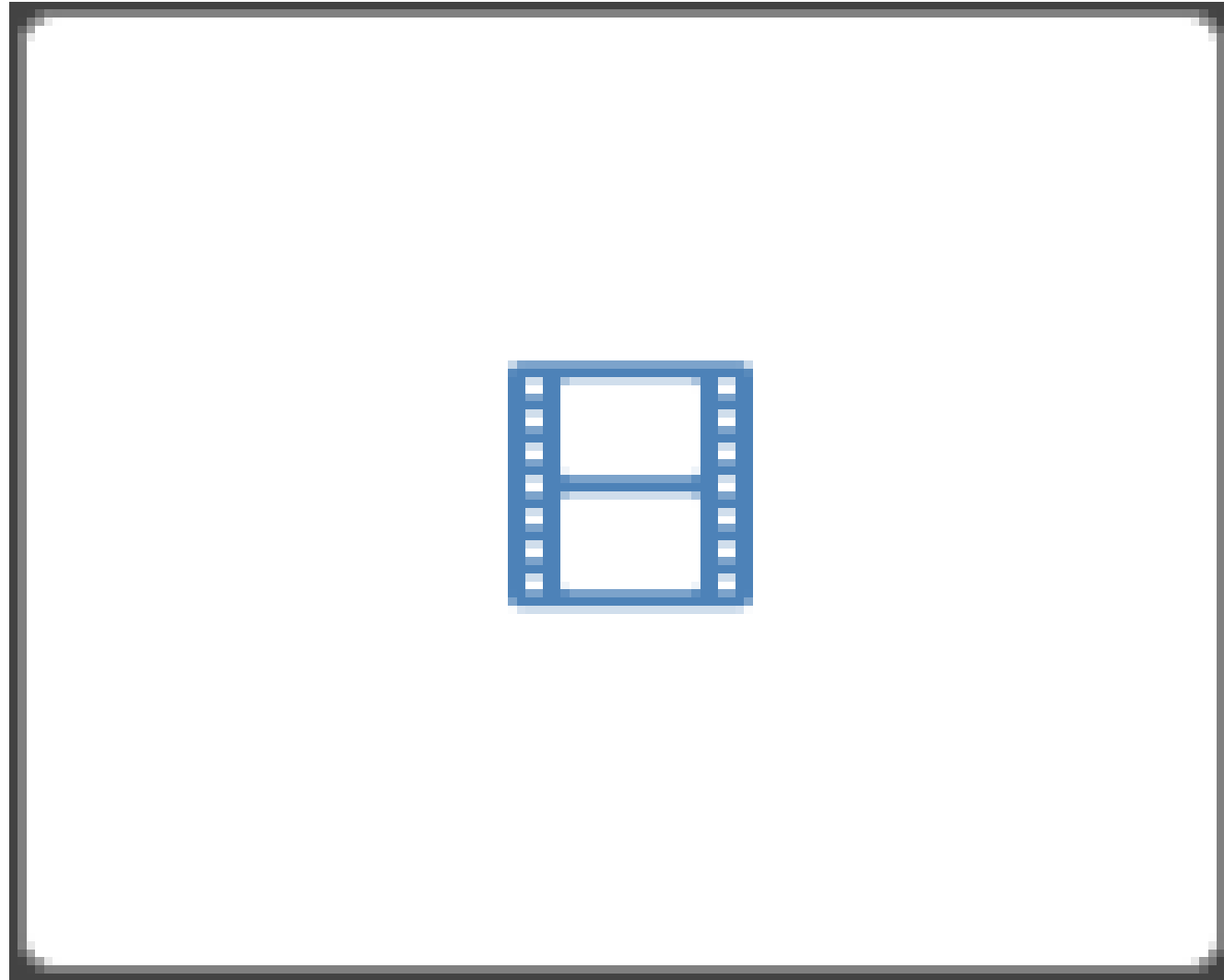




# Thinking broader...



# Thinking broader...



# Value of data



**INTANGIBLE ASSET**



**GOOD DECISIONS**



**CONNECTING  
PROCESSES**



**SERVING  
CUSTOMERS**

**INNOVATION PLATFORM**

Thank you